

securonix

servicenow

SOLUTION BRIEF

Securonix Integration for ServiceNow

Accelerate Automated Incident Response

Respond to Cyberthreats

Security analysts lose valuable time switching screens during investigations and are slowed by increasingly complex IT environments. Data resides in disparate sources, making it difficult to collaborate and prioritize incident response efforts. In order to stay ahead of threats, organizations need detection and response to be more seamlessly integrated.



Securonix + ServiceNow Integration

Integrating Securonix with your ServiceNow solution provides you with actionable intelligence on your highest risk threats in real time, so you have the contextual information you need to take action. Securonix consolidates all events associated with a threat into a single collaborative view. This reduces noise so you can focus on what's important.

Solution Benefits

Improve your Mean-time-to-Respond (MTTR)

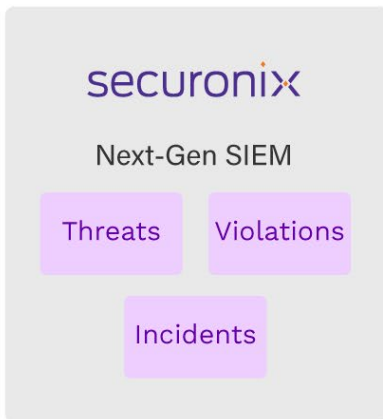
The integration with ServiceNow improves collaboration across platforms and lowers MTTR with real-time ingestion of incidents, threats, and violations. This allows team members to continue working within their existing ecosystem without context switching.

Improve the Analyst Experience

SOC and IT teams can work bi-directionally out of either Securonix or ServiceNow and can modify SIEM detections such as whitelisting or adding users to a watchlist directly from ServiceNow. Ultimately this keeps systems in sync and improves the analyst experience.

Achieve a Fast Time-to-Value

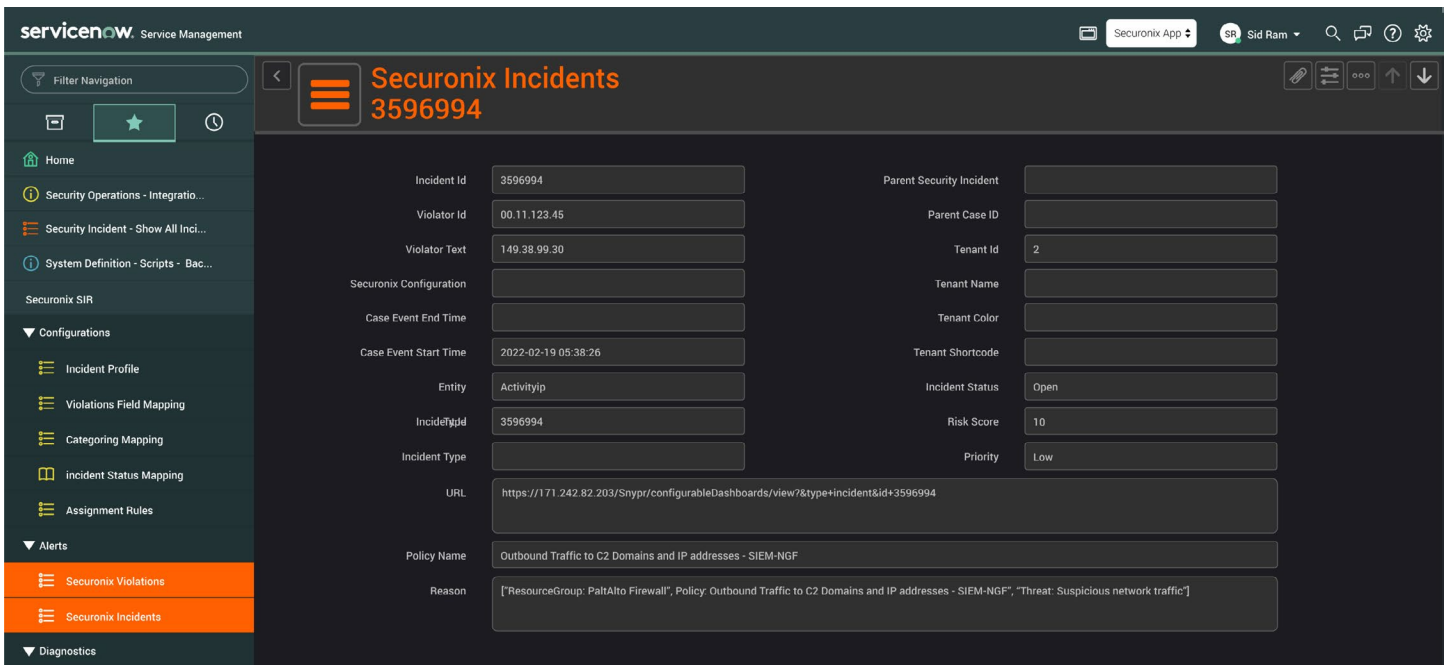
The Securonix and ServiceNow integration seamlessly connects your SOC and ITSM workflows. This joint solution lets you improve your time-to-value by automatically syncing Securonix incident statuses with your existing ServiceNow workflows.



Incident Management
Watchlist & Whitelist



*Customers need to subscribe to ServiceNow's security incident response module to download



How it Works

SOC and IT teams can work out of either platform and have the ability to modify SIEM detections directly from ServiceNow.

- Securonix Next-Gen SIEM identifies actionable threats using threat models based on machine learning and AI. These alerts can be escalated for incidents within Securonix Incident Management for investigation.
- The threats trigger playbook actions within Securonix to initiate an incident in ServiceNow through the bi-directional API integration.
- The incident in ServiceNow includes an attachment with the complete details of the security violation from Securonix.
- Any subsequent events associated with the same violation are added to the same incident in ServiceNow.
- Any updates or actions made in ServiceNow will be reflected in Securonix, and vice versa.

Enable Feedback for Detection Tuning

Securonix integration for ServiceNow allows SOC analysts, forensic investigators, and CSIRT teams to have a single collaborative solution. Analyst notes, status changes, and investigation updates in ServiceNow feeds back into Securonix Next-Gen SIEM automatically, allowing you to tune detection and increase collaboration.

Flexible Deployments for MSSPs

This integration allows MSSP partners to broaden their offering and ultimately deliver higher value to their customers. Along with gaining additional operational scalability, MSSPs can support multiple Securonix ServiceNow deployment models including: single, multi-tenant, and managed vs customer-managed. Managed service providers can offer a solution with minimal disruption to their preexisting custom processes and workflows with the Securonix ServiceNow integration.

For more information about Securonix, schedule a demo at: www.securonix.com/request-a-demo

About Securonix

Securonix is redefining SIEM for today's hybrid cloud, data-driven enterprise. Built on big data architecture, Securonix delivers SIEM, UEBA, XDR, SOAR, Security Data Lake, NDR and vertical-specific applications as a pure SaaS solution with unlimited scalability and no infrastructure cost. Securonix reduces noise and prioritizes high fidelity alerts with behavioral analytics technology that pioneered the UEBA category. For more information visit securonix.com

About ServiceNow

ServiceNow delivers digital workflows that create great experiences and unlock productivity. This is the future of work. Behind every great experience is a great workflow. For more information visit servicenow.com